

G7 Info App

GT7 Terminal App for Information Display



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1 INTRODUCTION

1.1 About this Manual

This manual contains information on the configuration and operation of the G7 Info app operating on a GT7 terminal. Detailed information on the configuration settings and operation of the G7 Info app are provided within.



Information on the installation and electrical connection of the GT7 terminal is provided in a separate GT7 terminal manual. Separate documentation is also available for related applications such as the other G7 apps available for the GT7 terminal and G7 Connect.

1.2 Chapter Overview

In chapter “2. GENERAL INFORMATION” you will find information on the intended use and function of the GT7 terminal with G7 Info app as well as a description of the terms used frequently in this manual.

Provided in chapter “3. TERMINAL AND APP INSTALLATION” are the details for where additional information on the installation and commissioning of the GT7 terminal can be found.

In chapter “4. APP CONFIGURATION” all the configuration settings that are specific to the G7 Info app are explained. This chapter provides detailed instructions on how to configure the G7 Info app to meet the requirements of the application.

In chapter “5. OPERATION” information on the operation of the G7 Info app for the end user is available.

1.3 Target Group

Information for the following target groups is available in this manual:

- Installation personnel (installation, commissioning, configuration)
- Users of the G7 Info app (operating instructions)
- Software partners

If the target group is not specifically stated, the information is intended for all target groups.



CAUTION! Injury and damage to property/equipment. The instructions in this manual that are intended for a specific target group may only be performed by this target group. The completion of activities by unqualified personnel can lead to injuries and/or damage to property/equipment.

1.4 Formatting

1.4.1 Safety-Critical Information

The following formatting (with example text) is used in this manual to display important, safety-critical information that must be read and followed.

NOTE! Following on from this signal word is a reference text that must be read and followed. The reference text contains valuable information. Non-observance can lead to damage of the device or associated equipment.

1.4.2 Non Safety-Critical Information

The following formatting (with example text) is used in this manual to display important, but not safety-critical information.



The text accompanying this symbol contains interesting information relevant to the current chapter. This information is intended to help you understand the context in the section or provide interesting tips for the described device or software operation.

1.4.3 Instructions and Results

Instructions, which must be completed by the reader, and the results of these instructions are formatted as follows.

- ▶ This symbol represents an action or instruction that that must be followed.
 - This symbol represents the result after completing the previous instruction.

1.5 Contact & Inquiries

If you have any questions concerning the GT7 terminals and the G7 Info app, please contact your local sales partner or one of the GANTNER branch offices directly. The contact details are available via the following link:
www.gantner.com/locations

2 GENERAL INFORMATION

2.1 Intended Use

The GT7 terminal with G7 Info app is used for displaying information to visitors and members in leisure facilities, universities, hospitals, and companies.

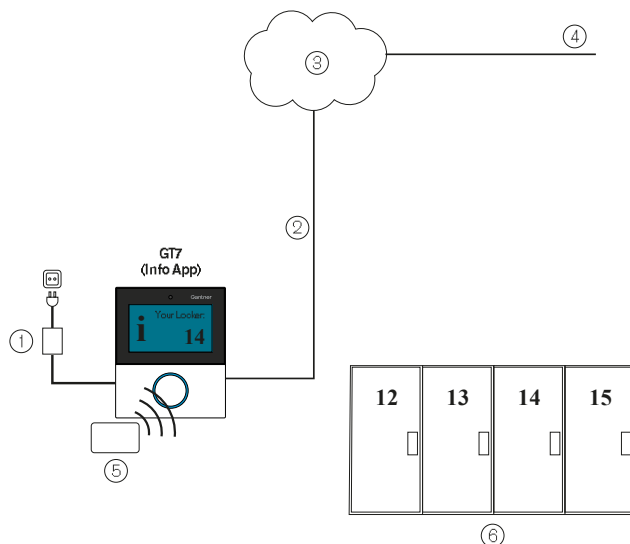
2.2 Functional Description

Depending on the configuration of the G7 Info app, the user must first identify themselves at the GT7 terminal. For identification, all common technologies such as RFID credentials and NFC as well as PIN code and barcode/QR code are possible. After identification, the app communicates with a server-based management software and displays the information over a maximum of four screens. The info screens are configurable and not linked to a specific function. In general, any display texts can be sent from the management software to the G7 Info app. Among other things, the displayed information can be:

- the user's locker number and the group the locker belongs to,
- the validity period for locker usage,
- the current balance of the user's account.

The information displayed and the layout of the display can be customized via G7 Connect or the GT7 web interface with the desired language selected directly on the touchscreen.

An additional function of the G7 Info app is the check-in function that allows the user to automatically authorize their data carrier for use with the battery-powered electronic lockers in a facility.



- 1 Power supply
- 2 Network cable (Ethernet)
- 3 Network connection
- 4 To the server
- 5 RFID data carrier
- 6 Lockers with electronic locks

Figure 2.1 – System overview

2.3 Information on the GT7 Terminals

Information on the installation and commissioning as well as the general settings for the GT7 devices is provided in the GT7 terminal manual. The manual you are currently reading provides information on the configuration settings and operation of the G7 Info app only.

2.4 Terminology

Some terms are used frequently in this manual and these are defined below.

User / Person / Guest / Visitor

In this manual, these terms refer to the end user who interacts with the GT7 terminal in order to use the G7 Info app.

Computer / PC

These terms refer to all desktop and laptop computers that use a Microsoft® Windows® operating system to configure the GT7 terminal and the G7 Info app.

GT7 terminal

The device on which the G7 Info app is running. Other apps can also be installed and activated (provided the corresponding license points are available). This term refers to the hardware, i.e., the GT7 device, regardless of which app is currently active.

Reader

This term refers to the RFID reader that is integrated in the terminal to read the contactless data carriers of users.

Data carrier

An identification medium (e.g., in the form of a key tag or chip card) with electronic memory and an ID number that the system users employ for identification in the system. The data carriers are available to suit different identification systems (LEGIC®, MIFARE™, ISO 15693).

RFID (Radio-Frequency Identification = identification via electromagnetic field)

In this manual, this term refers to the identification of a person via radio frequency at close range. An RFID data carrier, e.g., in the form of a key tag or chip card, serves as the identification medium.

FID (Company ID) and Site Key

LEGIC systems use the FID number and in MIFARE systems the Site Key is used, which is a combination of FID and the read and write keys. The FIDs and the Site Keys are unique for each system. These numbers are encoded in all data carriers and all devices thereby ensuring that data carriers can only be used in the designated facility.

3 TERMINAL AND APP INSTALLATION



The installation, electrical connection, and commissioning of the GT7 terminals are described in a separate device manual. For installation and commissioning, please read and carefully follow the information provided in the GT7 manual.

Figure 3.1 – GT7 terminal manual



G7 Connect (GANTNER Cloud) is a web-browser based application that can be used for the convenient configuration and management of the GT7 terminals. This application is especially recommended for larger systems with multiple GT7 terminals. A separate manual with detailed information on all software functions is available for G7 Connect.

Figure 3.2 – G7 Connect manual

3.1 App Installation

The GT7 terminal is a multipurpose device with the functionality determined by the app operating on the device. By default, the GT7 terminal is delivered with the G7 Access app, G7 Info app, and G7 Time app pre-installed. All other G7 apps are not operating on the device and must be installed first.



The installation of apps and transfer of device license points to the GT7 terminal are described in the G7 Connect manual.

To enable the G7 Info app for use, the 20 license points required for operation can be ordered from GANTNER via the article “G7 Device License points Info” (Part No. 1102169). Each installed app can be viewed on the “Installed Apps” page of the GT7 web interface.

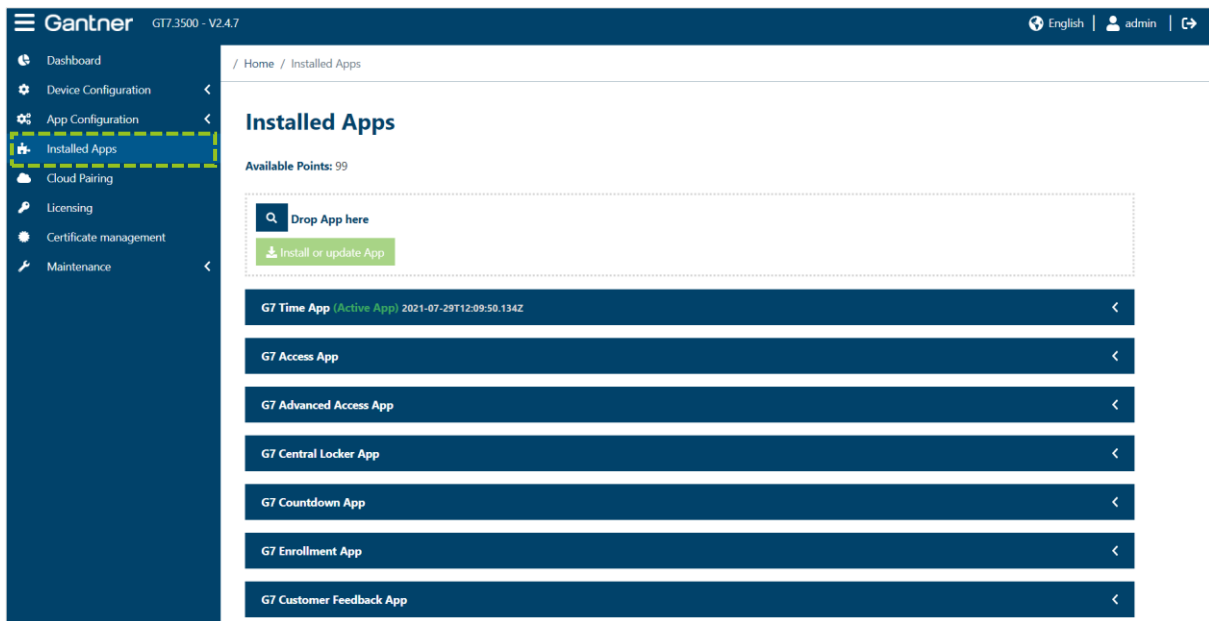


Figure 3.3 – GT7 web interface – “Installed Apps” page

- To view the details of an app, click on the arrow to the right of the app name.



Figure 3.4 – List of installed apps

- Information on the app, e.g., the version and theme, are displayed.

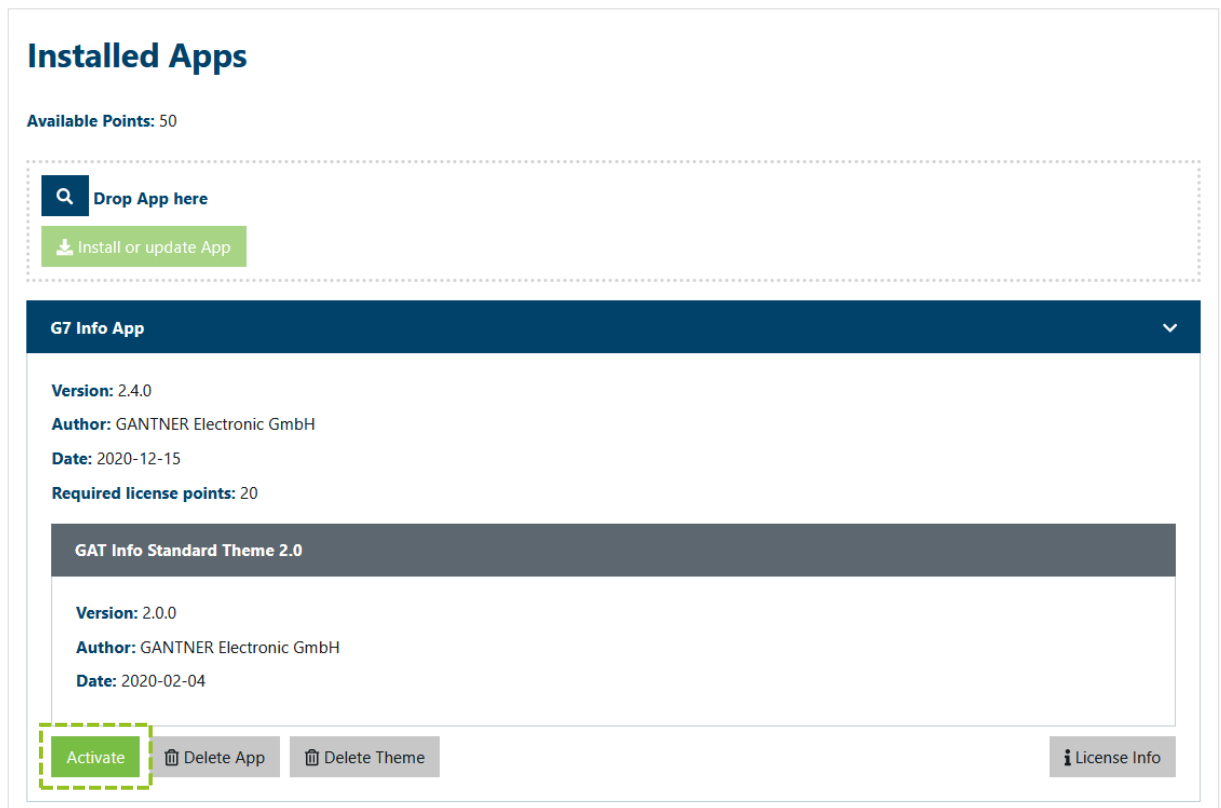


Figure 3.5 – Web interface with app configuration

- To enable the G7 Info app for use on the GT7 terminal, open the details of the G7 Info App as described and click on "Activate".
- A suitable theme (see "3.2 Themes (Design Templates)" to customize the design of the display (background, colors, fonts, etc.) can also be selected here.

3.2 Themes (Design Templates)

Themes are design templates and provide a straightforward way to graphically customize the devices. Themes provided for the G7 Info app can easily be transferred to the device via G7 Connect. Without significant effort you can create your own themes using the Themes Editor in G7 Connect.

Some example screenshots of the default theme available for the G7 Info app that can be used or further customized.

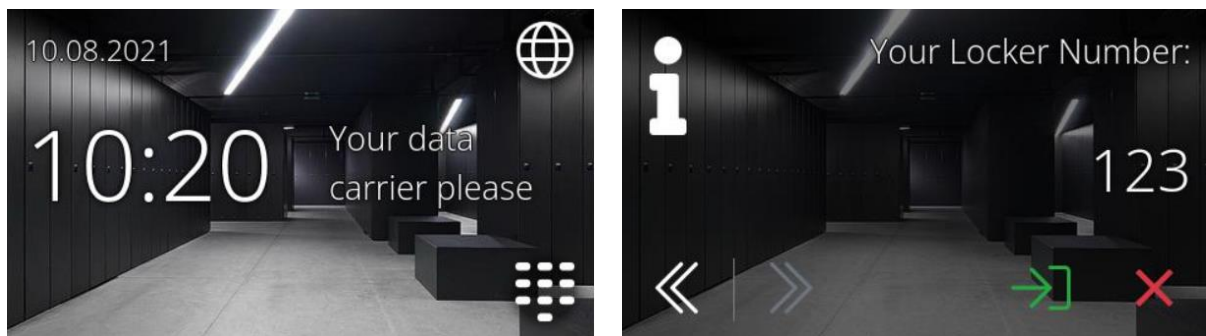


Figure 3.6 – Default theme of the G7 Info app

The color of the LED circle, the background image, and the icon size can be customized in the configuration. See chapter “4.9 Design” for more information.

4 APP CONFIGURATION

4.1 Configuration Options

The settings of the GT7 terminal and the G7 Info app can be configured in two ways:

- G7 Connect:

G7 Connect is recommended for the convenient configuration of all G7 devices and G7 apps. The GANTNER Cloud Platform is accessed via web browser at <https://gantner.cloud>. All projects and installations of the organization and their associated G7 devices are assigned here and, depending on the activation, the user can clearly manage and edit their GT7 devices.

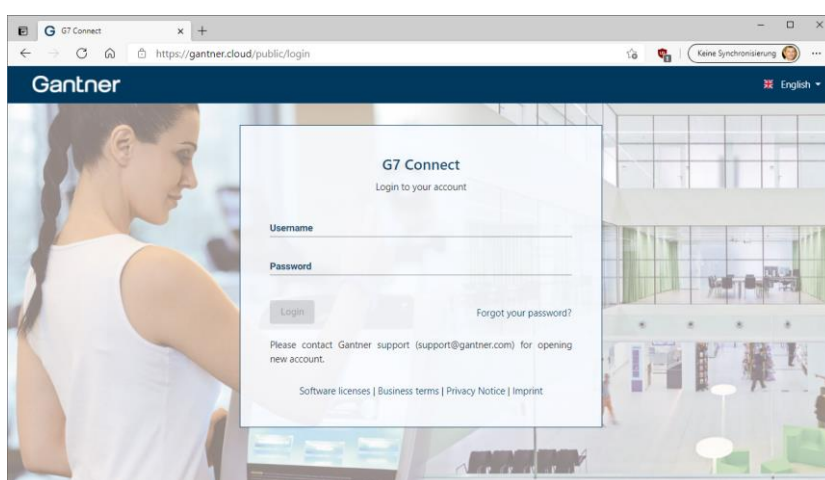


Figure 4.1 - G7 Connect login screen

- Web interface:

If the PC and the GT7 terminal are in the same network, the configuration can also be directly accessed via web browser by entering the IP address of the GT7 terminal. After entering the IP address, the login screen opens in the browser.

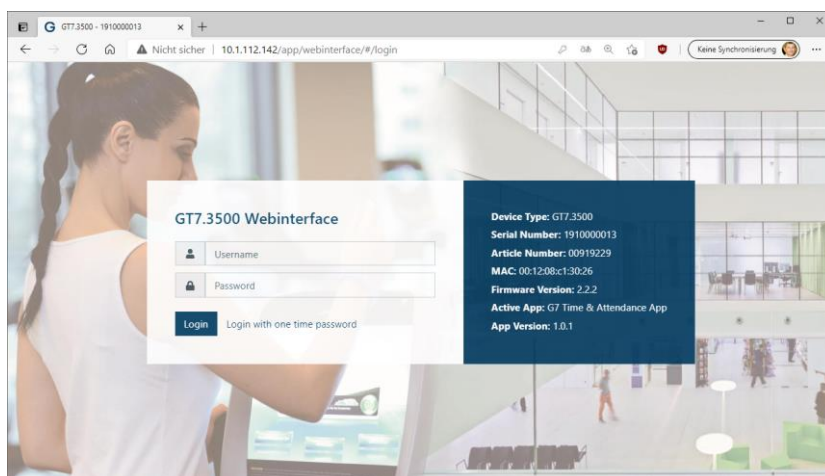
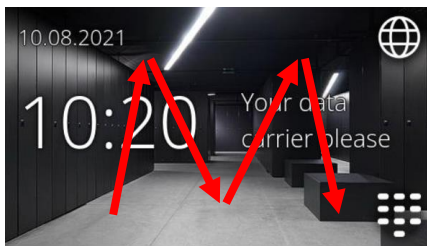


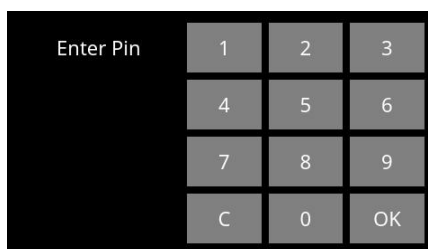
Figure 4.2 - Web interface login screen

The IP address of a GT7 terminal is shown on the display when the device is powered on. It can also be accessed via the configuration menu of the GT7 terminal as follows.

- Write an “M” on the display with your finger (continuously without removing).



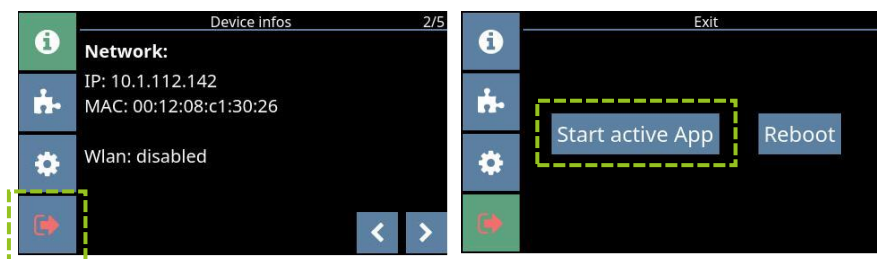
- Enter the PIN code to access the configuration menu. The default code is 0815, which should be changed in the configuration for security reasons after commissioning the GT7 terminal (see the GT7 terminal manual).



- The IP address can be found in the “Info” menu on page 2.



- Exit the configuration menu by clicking on the “Exit” button and selecting “Start active App”.



All configuration settings and information for the GT7 terminal are divided into groups and shown on different pages, and each page is displayed via the sidebar menu on the left.

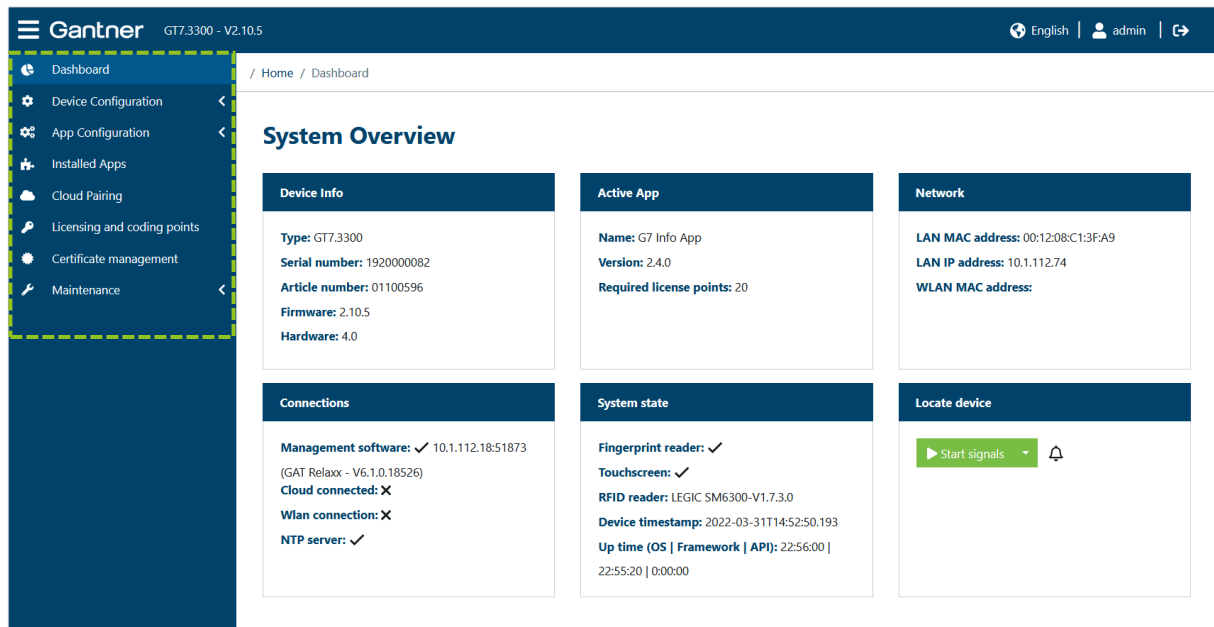


Figure 4.3 – Configuration and information pages in the GT7 terminal web interface

The settings specific to the G7 Info app can be found under “App Configuration” in the menu.

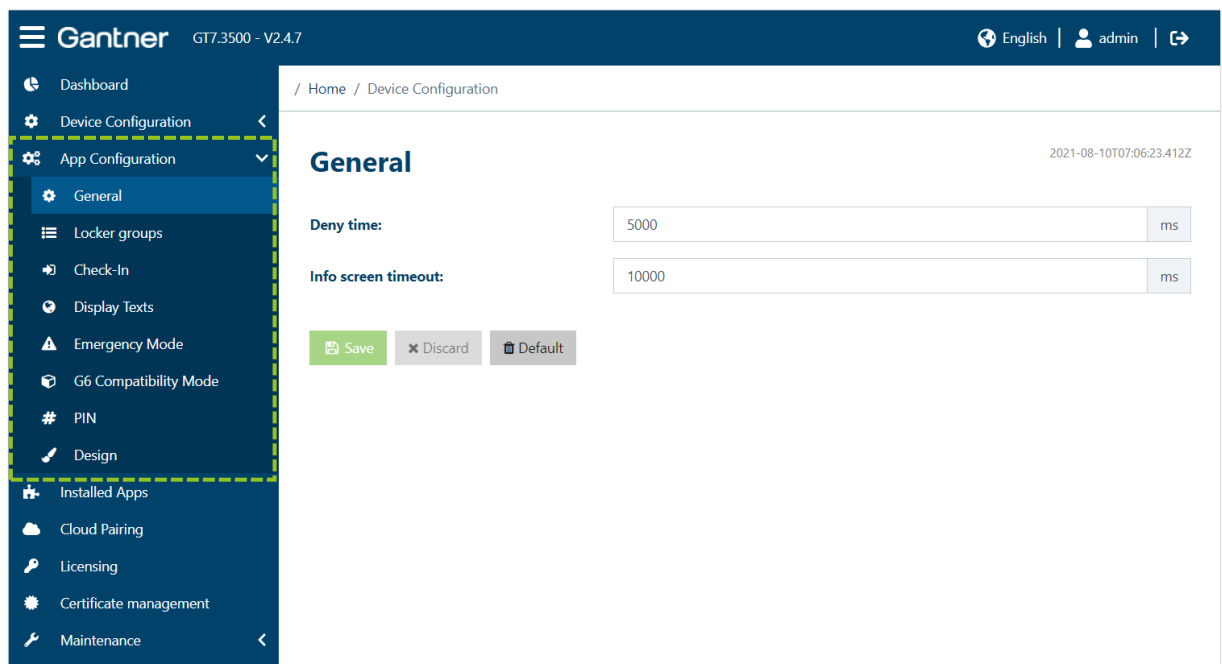


Figure 4.4 – App-specific configuration settings

4.2 General Settings

The basic functionality of the G7 Info app can be configured via the configuration page “App Configuration” -> “General”.

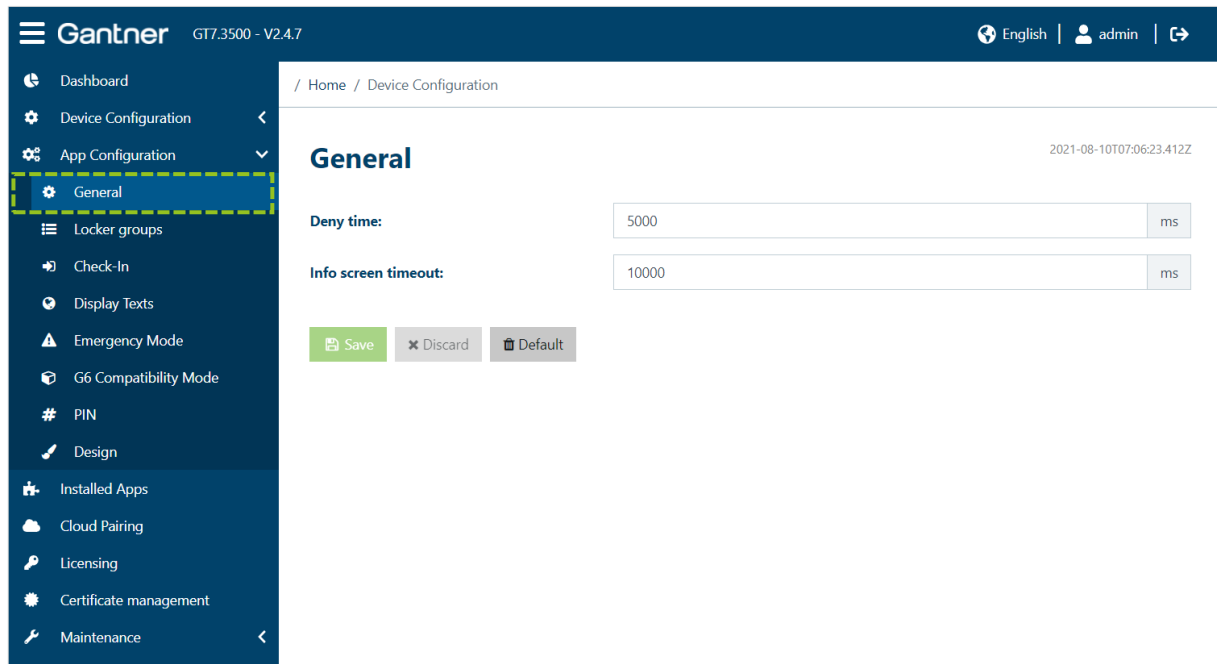


Figure 4.5 – G7 Info app – General settings

- Deny time: The time entered here (in milliseconds) defines how long the “Denied” screen is displayed for after further operation has been denied to the user, e.g., after the user enters their PIN incorrectly.
- Info screen timeout: This time (in milliseconds) defines how long the information screen (e.g., the user’s locker number) is displayed for. If there is more than one info screen being displayed to the user, each screen is shown for the defined time.

4.3 Locker Groups

The lockers in a facility can be organized into groups. When battery-powered locks are being used in the system, specific digits from the locker number can be used to identify the locker group that the locker belongs to.

For the GT7 terminal with G7 Info app, the locker groups can also be displayed as text in addition to the locker number. Texts can be defined for locker group areas. If a locker number is read from an area that has been configured in this way, the text and the remaining part of the locker number are displayed by the G7 Info app.

The screenshot shows the Gantner G7 Info App configuration interface. The left sidebar contains a menu with options: Dashboard, Device Configuration, App Configuration, General, Locker groups (highlighted with a dashed yellow box), Check-In, Display Texts, Emergency Mode, G6 Compatibility Mode, PIN, Design, Installed Apps, Cloud Pairing, Licensing, Certificate management, and Maintenance. The main content area is titled 'Locker groups' and shows a form for adding a new locker group. The form includes fields for 'Applies to locker group' (value: 1), 'From number' (value: 1), 'To number' (value: 65535), 'Group name' (value: [en]Locker group[de]Schrankgrupp), and 'Show number of digits' (value: 5). Below the form are buttons for 'Save', 'Discard', and 'Default'. The top of the interface shows the Gantner logo, version GT7.3500 - V2.4.7, and user information (English, admin).

Figure 4.6 – G7 Info app – Locker groups

- Applies to locker group: Enter the number of the locker group as configured for the data carrier type in the device configuration (Device Configuration -> Data Carrier -> Locker segment number). See the GT7 manual for more information on the device configuration settings.
- From number / To number: Enter the number range (start number -> end number) of the locker group that the G7 Info app will display group information as a text for.
- Group name: The text that will be displayed on the GT7 screen is entered here. If the read locker number is within the range defined in the "From number / To number" field, this group name (e.g., Locker group) is displayed before the locker number.
- Show number of digits: The number of digits to use for the displayed locker number. For example, if the locker number on the data carrier is 4 digits and the first digit represents the locker group, the "Show number of digits" option must be set to 3, so that the last digits are used to display the locker number.

4.3.1 Configuring the Display of Locker Groups

The following example configuration demonstrates how to display the locker group name in addition to the locker number after a data carrier is read. In the example, three ranges of locker numbers are defined on the “Locker groups” page based on their location:

- 100 – 199 (First Floor)
- 200 – 299 (Second Floor)
- 300 – 399 (Third Floor)

Here, the first number in the range is used to identify the floor where the locker is located. Alternatively, the number could also be used to refer to another group name, e.g., “Employee Locker Room” or “Building 1”.

The screenshot shows the Gantner GT7.3500 - V2.2.2 App Configuration interface. The left sidebar contains navigation options: Dashboard, Device Configuration, App Configuration, General, Locker groups, Check-In, Display Texts, Emergency Mode, G6 Compatibility Mode, PIN, Design, Installed Apps, Cloud Pairing, Licensing, Certificate management, Maintenance, Device, Update Firmware, Addon Bus, Log Viewer, Device State, and Legal infos. The main content area is titled "Locker groups" and shows three configured locker groups. Each group has fields for "Applies to locker group", "From number", "To number", "Group name", and "Show number of digits". The first group is for range 100-199 with group name "[en]First Floor[de]1. Etage". The second group is for range 200-299 with group name "[en]Second Floor[de]2. Etage". The third group is for range 300-400 with group name "[en]Third Floor[de]3. Etage".

Figure 4.7 – Example configuration of locker groups

- Enter the desired group name for the number range. For example, lockers 100 to 199 are located on the first floor so “First Floor” is written in the “Group name” field next to the [en] placeholder.

- ▶ On the “Display Texts” page (see “4.5 Display Texts”), define the texts that will be displayed on the screen.
 - In the following configuration, the texts “Floor” and “Number” will be displayed when the number of any locker that belongs to locker group 1 is read.

Figure 4.8 – Example configuration of display texts

- ▶ With the settings configured as described, the following screen is displayed when locker number 150 is read from the data carrier.
 - The text “First Floor” and the locker number 50 are displayed by the G7 Info app.

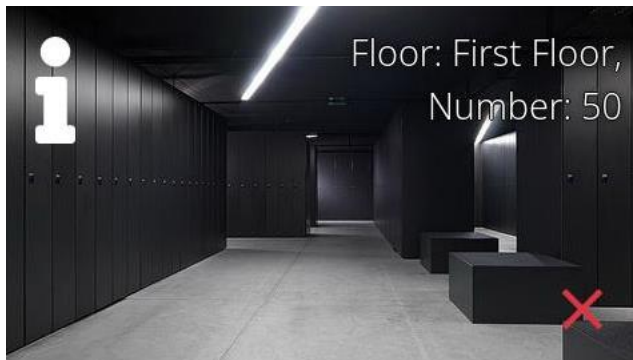


Figure 4.9 – Example display of locker groups

4.4 Check-In

The locker check-in function is used to automatically authorize the user data carriers for the battery-powered electronic lockers of a system. When the check-in function is enabled in the G7 Info app, the following data are written onto the user's data carrier depending on the configuration:

- Clear locker number
- Set validation date
- Set/clear "Check use time" flag

The settings page for configuring the check-in function is accessed via "App Configuration" -> "Check-In".

Figure 4.10 – G7 Info app – Check-In

- To define a locker check-in, click on the "Segments" field and select the "Locker Check-In" option.

- A new "Locker Check-In" area is displayed with the settings as shown in the figure.

- Configure the following settings.

- Number lock group: Enter the number of the locker group as configured for the data carrier type in the device configuration (Device Configuration -> Data Carrier -> Locker segment number). See the GT7 manual for more information on the device configuration settings.
- Clear locker number: When a data carrier locks a locker, the locker number is written onto the data carrier. If this option is enabled, the locker number on the data carrier is deleted during check-in, which allows another locker to be used.

NOTE! The previously used locker must be unlocked before check-in is completed, otherwise it can no longer be opened.

- "Check use time" flag: During the locker check-in, the "Check Use Time" flag on the data carrier can also be set, deleted, or left unchanged.
When the flag is activated on the data carrier, the locker can only be opened again for a certain time after it has been locked. This time can be configured in the lock and is set to 1 hour by default.
 - Valid until: Here you can set how the validity period for the data carrier is to be defined during a locker check-in.
 - Unchanged: The validity date on the data carrier is not changed.
 - Offset to midnight: The validity period is calculated by the offset time (set in the next field) from midnight.
 - Offset to check-in time: The validity period is calculated by the offset time (set in the next field) from when the locker check-in is completed.
 - Unlimited valid: The data carrier is valid without any time limit.
 - Offset in hours and minutes: This value defines the offset time for the previous "Valid until" option.
 - If "Offset from midnight" is selected for "Valid until", this time determines the time until which a locker can be locked. For example, if 20:00 is entered here, the user may use lockers in the group up until 8 p.m. on the day of check-in.
 - If "Offset from check-in time" is selected, this time determines the validity period calculated from the time when the check-in is completed. For example, if 04:30 is entered here and the user checks in at 11:30 a.m., they may use lockers in the group up until 4 p.m.
- Multiple locker check-ins for different locker groups can be defined as required by adding another "Locker Check-In" via the "Segments" field.

4.5 Display Texts

The device can operate in multiple languages. The languages German and English are provided by default for ease-of-use. Other user-specific languages can be easily extended.

When several languages are available, the user can switch between languages on the touchscreen by pressing the language icon.

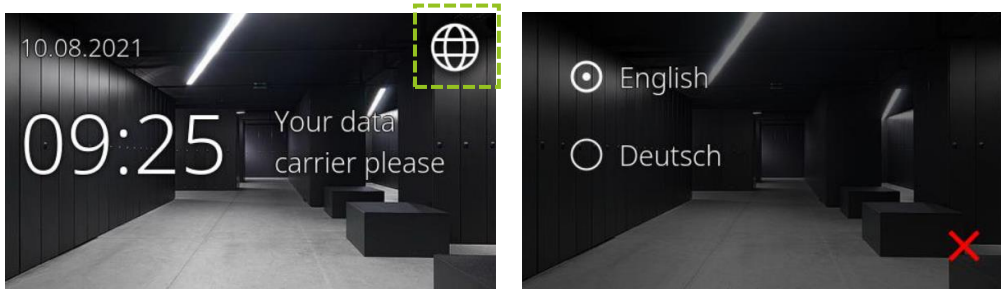


Figure 4.11 – Language selection icon on the GT7

- To define the display languages, select “App Configuration” -> “Display Texts” from the menu.

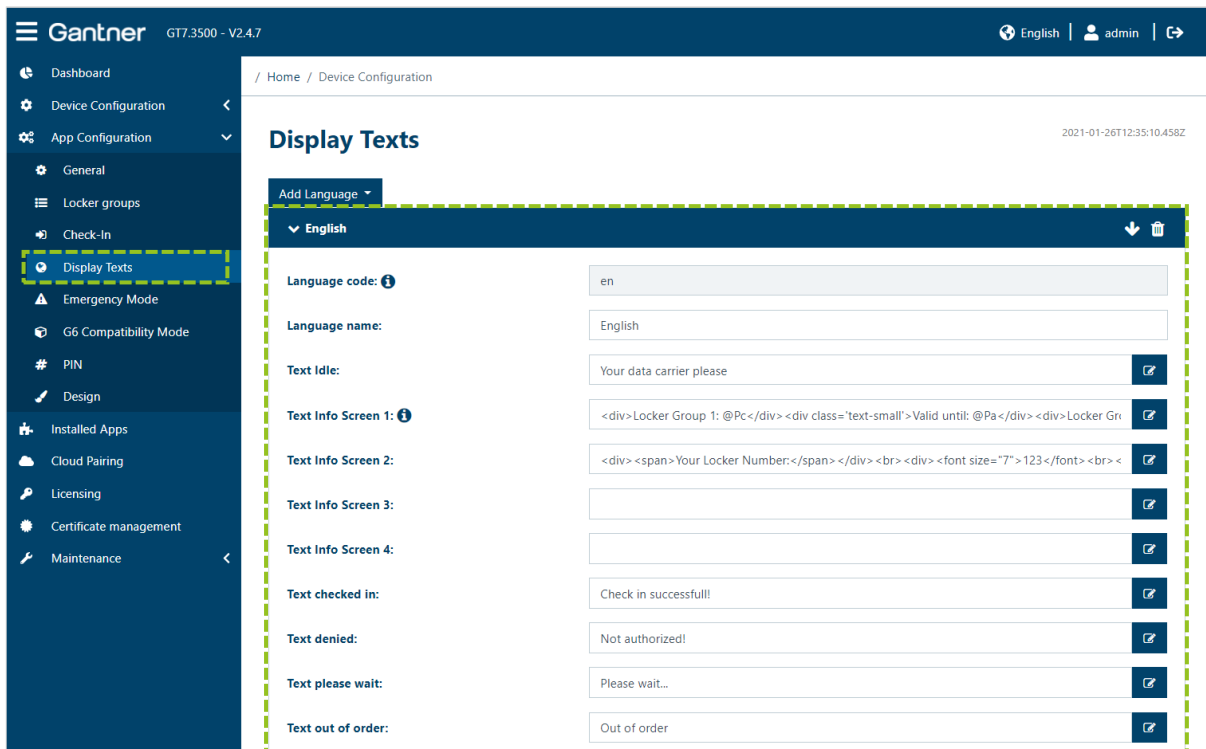


Figure 4.12 – Defining languages for the display texts

4.5.1 Editing Languages and Texts

The predefined texts, which are automatically displayed by the terminal's touchscreen depending on the function, are listed for each language. The languages are divided into blocks that can be opened and closed by clicking on the language name.

- ▶ The display texts are predefined in German and English by default. If one of these languages is deleted, you can insert it again by clicking on "Add language".
- ▶ To add a new language, click on "Add language" and select "Custom".



- A new text block is inserted underneath the last language.
- ▶ Enter the language code of the new language according to ISO 693-1, e.g., it, fr, etc.
- ▶ Enter a "language name". This name is shown on the display when selecting the language.
- ▶ The order of the language blocks can be changed using the arrows in the language headers.



- ▶ To edit a text, write directly into the text field.
 - The field turns green. This indicates that this text has been changed but has not been saved yet.
- ▶ Via the edit icon  next to a text field, formatting options (font sizes, bold, italics, fonts, etc.) can be defined for the texts.
 - An editor is displayed where you can change the default text and formatting.

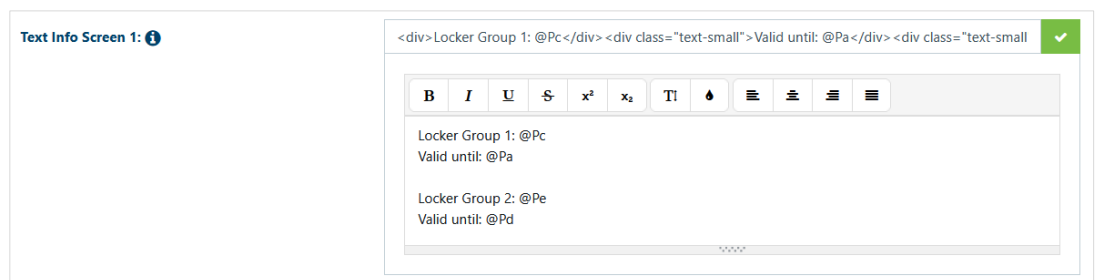


Figure 4.13 – Editing display texts

- ▶ Confirm the formatting by clicking on  .
 - The formatting is displayed graphically in the editor (bold font, color, etc.). In the text line, the formatting is displayed as HTML tags in the text line (e.g.,).

NOTE! Formatting must always be done within the editor; text cannot be edited directly.
- ▶ Via the delete icon  , a language including all text modules can be deleted.

4.6 Emergency Mode

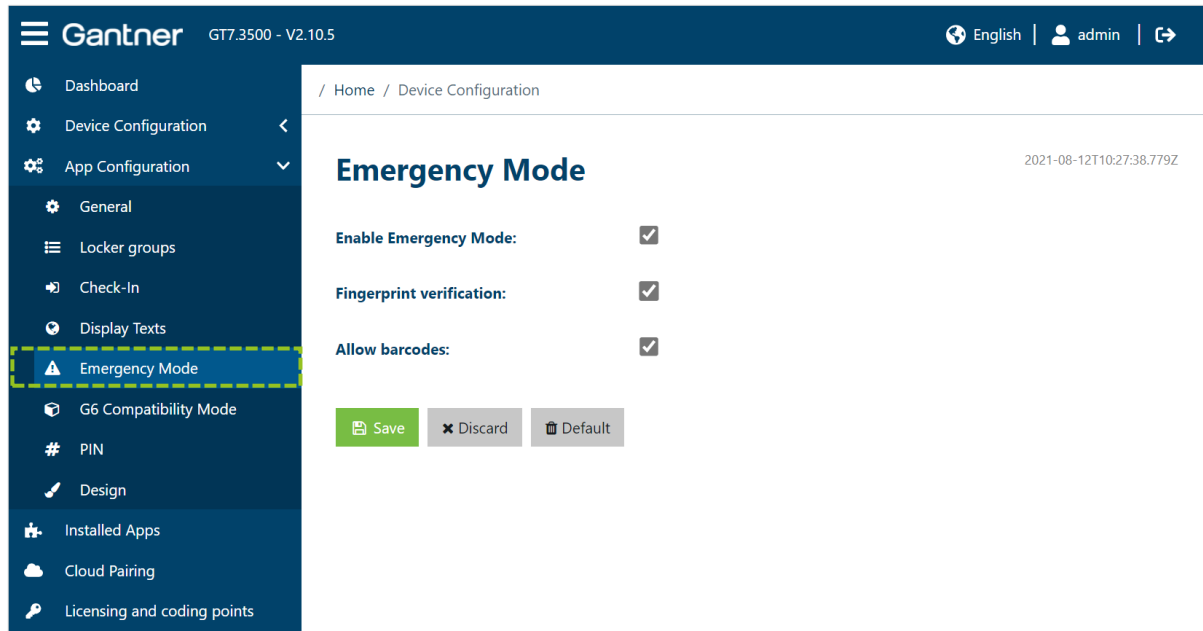


Figure 4.14 – G7 Info app – Emergency Mode

If communication between the GT7 terminal and the server is interrupted, operation of the GT7 terminal is not possible when emergency mode is disabled. In this case, the default text “Out of order” is displayed.

By enabling emergency mode, operation of the G7 Info app with its current configuration is still possible if communication is interrupted. In this case, the bookings that are recorded during emergency mode are saved in the terminal and uploaded to the server when communication resumes. The terminal can store up to 10,000 bookings and will delete the oldest bookings if the limit is reached.

If the emergency mode option is enabled, the following additional functions can be switched on and off:

- Fingerprint verification: When this option is enabled, fingerprint verification is necessary before information is shown on the GT7 display. When disabled, verification using a fingerprint is not possible.
- Allow barcodes: When this option is enabled, barcodes and QR codes can be used during emergency mode operation.

4.7 G6 Compatibility Mode

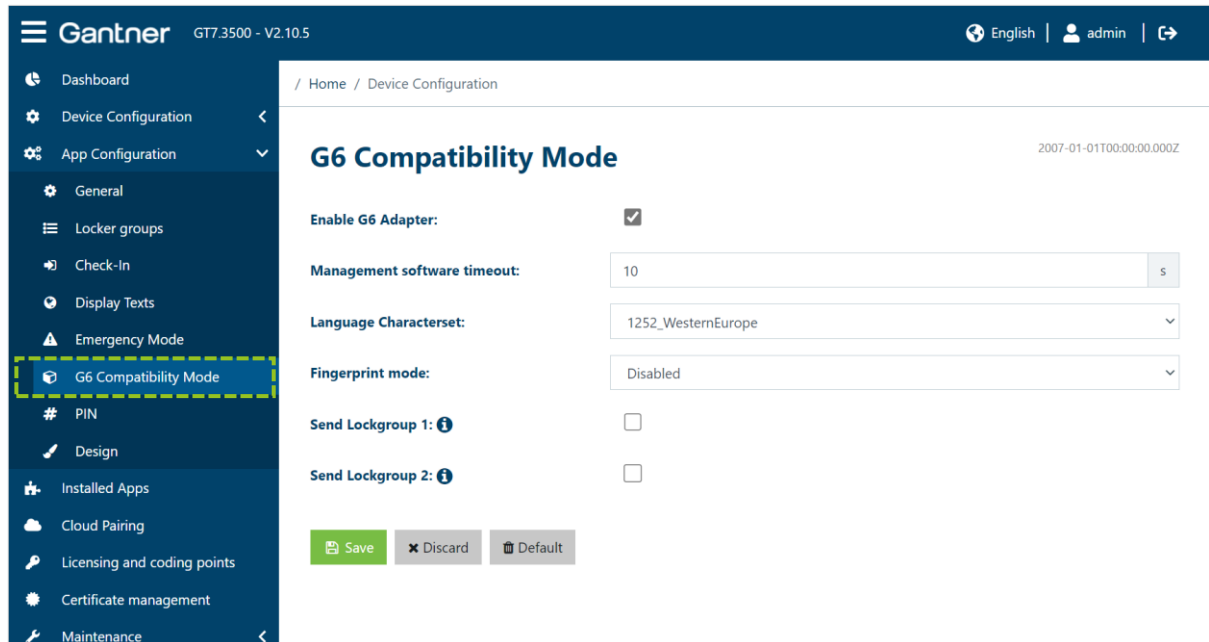


Figure 4.15 – G7 Info app – G6 Compatibility Mode

The settings on the “App Configuration” -> “G6 Compatibility Mode” page are used to communicate with the GT7 terminal in the same way as the GAT Info, one of GANTNER’s previous generation 6 devices.

After the “Enable G6 Adapter” option has been enabled, the GT7 terminal with G7 Info app uses the same protocols as the generation 6 device, e.g., GAT Info 6100, and will operate with the management software in the same way as these devices. The G6 compatibility mode thus allows the GT7 terminal to replace a G6 device without major changes in the management software.

4.8 PIN

On the “PIN” settings page of the “App Configuration” menu, the G7 Info app can be configured to allow users to identify themselves with a PIN code on the terminal by entering a PIN code.

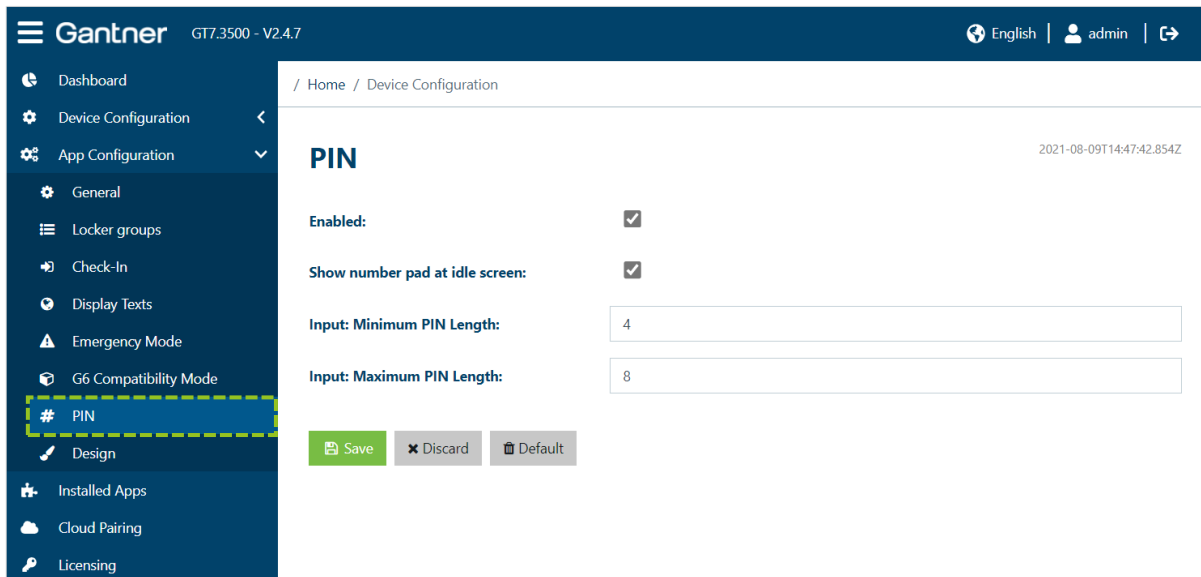
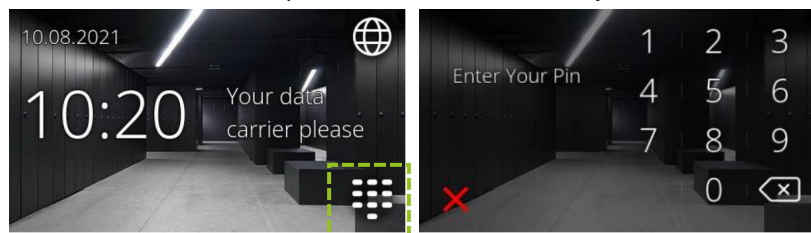


Figure 4.16 – G7 Time app – PIN settings

- Enabled:

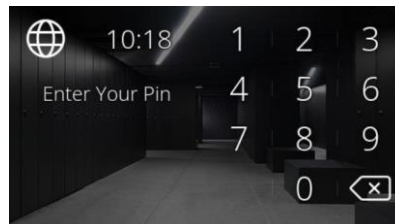
This option allows the G7 Info app to be used by entering a PIN code. The user enters their PIN on the touchscreen and does not need to read a data carrier. After enabling this option, a keypad icon is displayed on the touchscreen that must be pressed to show the PIN entry screen:



The following PIN settings are available after this option is enabled.

- Show number pad at idle screen:

When this option is enabled, the option for identification using a data carrier is not displayed after the touchscreen is pressed. Instead, the user is prompted to enter their PIN to start using the app:



- Input: Minimum PIN length:

Define the minimum length of the PIN here.

- Input: Maximum PIN length:

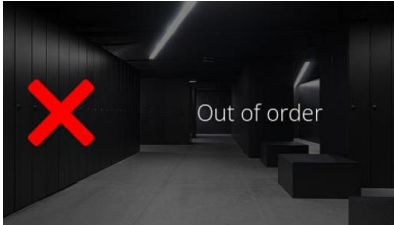
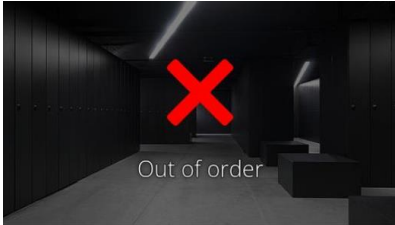
Define the maximum length of the PIN here.

4.9 Design

On the “App Configuration” -> “Design” page, basic settings for the appearance and layout of the GT7 display can be configured.

Figure 4.17 – G7 Info app – Design settings

- Idle led circle color: The color of the LED circle near the RFID reader on the GT7, which is displayed in the idle state, can be changed via the color selection. This is blue by default but can be changed to a different color, e.g., to match a company color scheme, by clicking on the color box.
- Message design: This setting is used to define the location of the icon displayed on certain screens, e.g., the “Out of order” screen. An example for the “Icon left” option is shown below left with the “Icon middle” option shown below right.



- Icon size: This setting is used to define the size of the icon displayed on certain screens, e.g., the “Out of order” screen. An example for the largest size “10x” is shown below left with the smallest icon size “1x” shown below right.



- Deny icon:

The deny icon displayed on certain screens, e.g., the “Out of order” screen, can be defined here. In the examples shown above, the “times” icon (X) is displayed with other options available via the drop-down menu.

times
none
times
exclamation-triangle
frown
dizzy
flushed
user-slash

- Use default theme backgrounds: If this option is enabled (default setting), the default background images from the design template (theme) are used. If individual images are to be used, they can be saved in the theme. The function must be disabled in this case, and you can insert a block for each background image by clicking on “Background images” and configuring the following settings:

- In the “Screen” field, select the screen for which the configured image is to be used. All available screens of the G7 Info app (e.g., idle, info, deny, etc.) as well as result displays are available for selection.
- Specify the source of the display in the “URL” field. Images that are available in the theme or that have been uploaded to the device via FTP can be used as the source. Alternatively, images that are stored online by a server can also be displayed. The syntax for the different sources is:

Images from the theme:

@Theme/filename.jpg

Example: @Theme/background.jpg

Images uploaded to the device via FTP:

/ftp/filename.jpg

Example: /ftp/mybackground.jpg

Images stored on an FTP server:

ftp://username:password@ip-address/filename.jpg

Example: ftp://admin:admin@10.1.1.100/test.jpg

Images provided, e.g., from a webcam:

http://username:password@ip-address/api/scene//live?t=@Random

Example:

http://admin:admin@10.1.1.100/api/scene/live?t=@Random

To use images provided online, please contact GANTNER Support for further information.

- By specifying a time in the “Refresh interval” field, it is also possible to continuously update an image provided by the server. In this way, information from webcams for example can also be displayed on the screen.

5 OPERATION

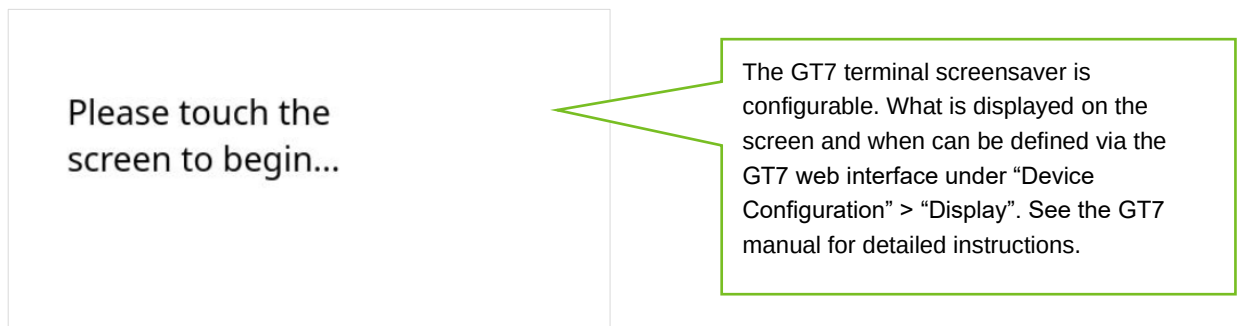
5.1 Target Group

This chapter is intended for the system administrator, personnel, and end users of the facility where the GT7 terminal with G7 Info app is operating.

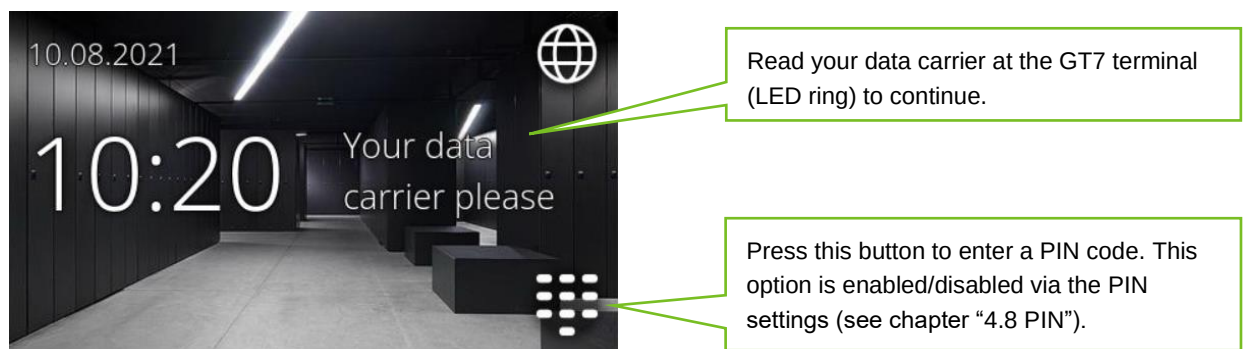
5.2 Operation of the G7 Info App

The operation of the G7 Info App is intuitive as the user is guided through the various options by the GT7 touchscreen. The following instructions provide an overview of how to operate the app and the process can be configured via the settings (see “4 APP CONFIGURATION”) to suit different requirements.

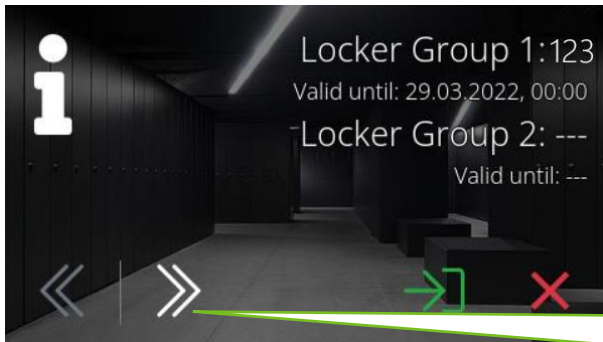
- To begin operation, touch the display of the GT7 terminal.



- The “Identification” screen of the G7 Info app is displayed:

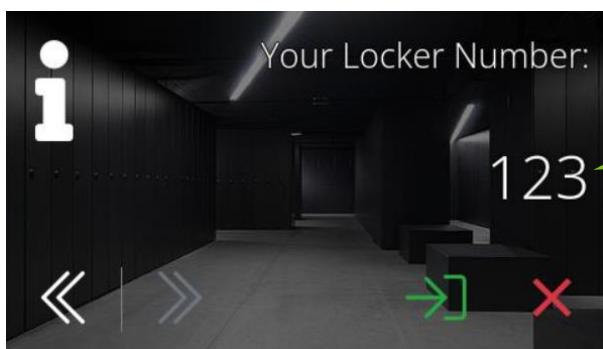


- After identification via data carrier or PIN code entry, the locker information screen is displayed:



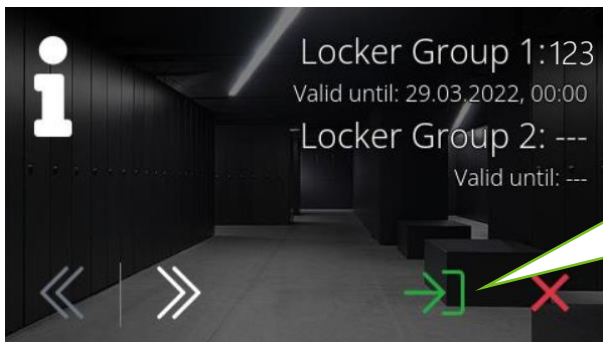
The locker number and (if configured) the locker group that your locker belongs to as well as the validity of the locker is shown here. See chapter "4.3 Locker Groups" for information on these settings.

If more than one information page has been configured, press the arrow to scroll to the next information page.

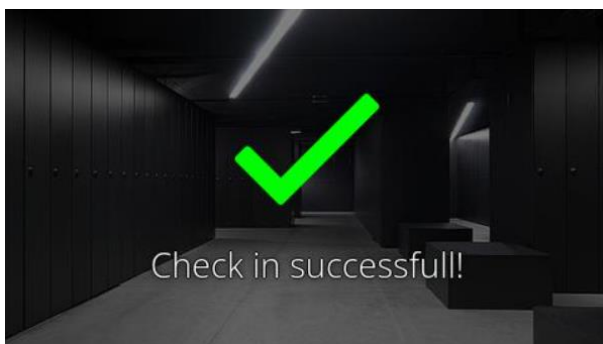


If you have locked multiple lockers with your data carrier, each locker number can be shown on a separate page.

The locker check-in function is used to automatically authorize the data carriers to use the battery-powered electronic lockers of a locker group. See chapter "4.4 Check-In" for details.

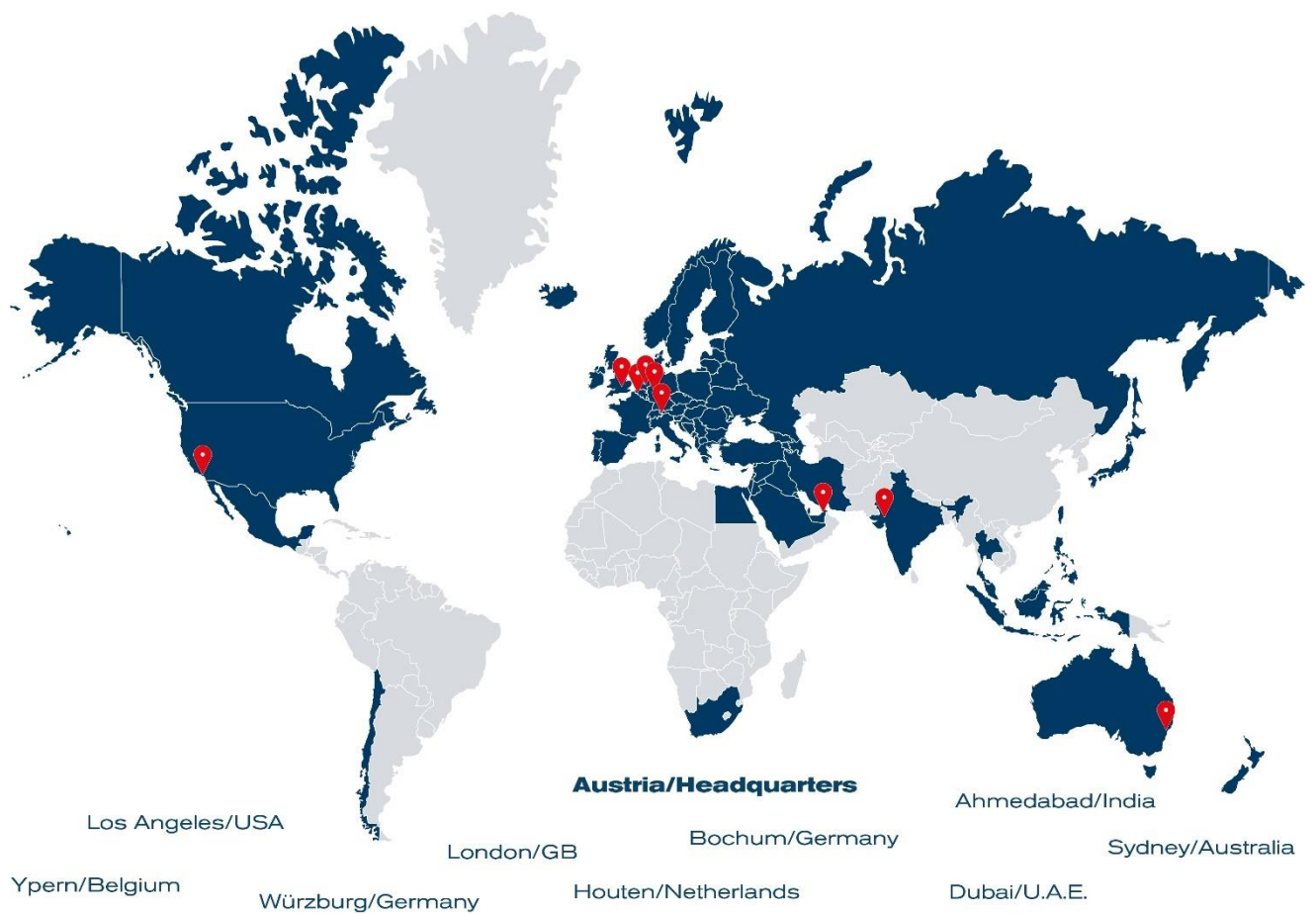


If the locker check-in function has been configured, the check-in button is shown on the information page. Press this button to check in to the locker group so that you can use the respective lockers.



NOTE:

This manual is valid as of 8th June 2022. It is subject to change.
Amendments can be made without prior notice at any time!
Information in this manual refers to version 2.5.0 of the G7 Info app.



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